

hfnVoice

highlands fiber network

HFN Voice Voicemail Menu Options

To access the Main Menu of your HFN Voice phone service press 21 on your home.

MAIN MENU OPTIONS

- 1 Listen to New Messages
- 2 Listen to Saved Messages
- 5 Advanced Options

ADVANCED OPTIONS

- 1 Record Greeting
- 2 Choose Greeting
- 3 Record Name
- 6 Change Voicemail Password
- 0 Main Menu

NEW MESSAGES OPTIONS

- 1 Repeat Message
- 2 Save Message
- 3 Skip to Next Message
- 5 Return Call
- 7 Delete Message
- 8 Forward Message to Another Extension

SAVED MESSAGES OPTIONS

- 1 Repeat Message
- 3 Skip to Next Message
- 5 Return Call
- 7 Delete Message
- 8 Forward Message to Another Extension

If you have any questions, please contact us:

 (425) 427-0999

 support@hfnservices.com

 highlandfibernetwork.com

When all messages have been reviewed you will be returned to the main menu.

Make an Outside Call

- 10-Digit Number
- Pick-Up Handset
- If a delay happens, press **#**

Check Voicemail Remotely

- During Voicemail Recording
- Press *****
- Enter PIN

Call Forwarding

- Press ***72**
- 10-Digit Number

End Call Forwarding

- Press ***73**

Log-In to Phone Portal

- <https://vp.hfnvoice.com>

