# HIGHLANDS FIBER NETWORK

# Residential Telephone Menu
# HFNVoice Portal System

## Access Voicemail

- Dial ⓧⓨⓩ ⑨ ⑧ from the phone that is connected to your account
- Enter your 4-digit PIN, followed by # (Your default PIN is 1234)
- Press 1

## Voicemail Actions

① Skip Message
② Save Message
③ Delete Message
⑨ Repeat Message
⓪ Exit Menu

## Remote Access to Voicemail

- Dial your 10-digit phone number from a phone not connected to your account
- When you hear your voice mail greeting, press #
- Enter your 4-digit PIN

## Enable Call Forward

- Dial ⓧ ⑦ ②
- Enter 4-digit PIN
- Press ①

## Disable Call Forward

- Dial ⓧ ⑦ ②
- Enter 4-digit PIN
- Press ②

## Star Codes

### Call Return
Dial ⓧ ⑥ ⑨

### Call Trace
Dial ⓧ ⑤ ⑦

### Call Forward Busy Menu
Dial ⓧ ⑨ ⓪

### Anonymous Call Reject
Dial ⓧ ⑦ ⑦

### Manage Caller ID for All Calls
Dial ⓧ ⑥ ⑧

### Block Caller ID per Call
Dial *67 + number of the party you're trying to hide your caller ID

### Unblock Caller ID per Call
Dial ⓧ ⑥ ⑤ + number of the party you want to see your caller ID

### Call Waiting

- Enable: Dial ⓧ ④ ③
- Disable: Dial ⓧ ④ ④
- Disable User Call Waiting Next Call: Dial ⓧ ⑦ ⓪

**Log-in to Phone Portal
hfnet.us/HFNVoice**